FROM CONTROLS TO CONTROL: UNDERSTANDING WHAT MATTERS

'I think they are in airplane mode'

NISTA data shows that there has been no significant improvement to core delivery metrics (time, cost quality) in the past decade* for GMPP projects

Let's look at some case studies and see what we learn

*IPA/NISTA annual reports. This is in the context of larger, more complex portfolio

Case Study: Power Sector Decarbonisation

Will we decarbonise the power sector by 2030?

- Define decarbonise

- Find a single metric: most likely capacity required Vs most likely capacity available

- More than six months later we had a single chart with two lines: supply and demand

Case Study 2: Covid Testing

Identify disproportionately impacted groups

- **Give control to those who know how to target**

- **Found 5x to 6x more positives per test than highly centralised Test and Trace**

Study 3: Gender Pay gap

The gender pay gap is the difference between the mean or median earnings of men and women across a workforce.

No exceptions

No corrections

Just direct data

What have I learned?

- **Relentlessly chase the outcome/output**

- **Know when to intervene, it may be sooner than you think**

- **Give control and support to those with knowledge**

- **Be responsive and dynamic**

- **Sometimes the trend is more important than the number**

- **Aim for simple controls and build from there**

The time you spend planning and improving your control environment is never wasted

What is the one thing you can change in your control environment that will have most impact?

Thank You