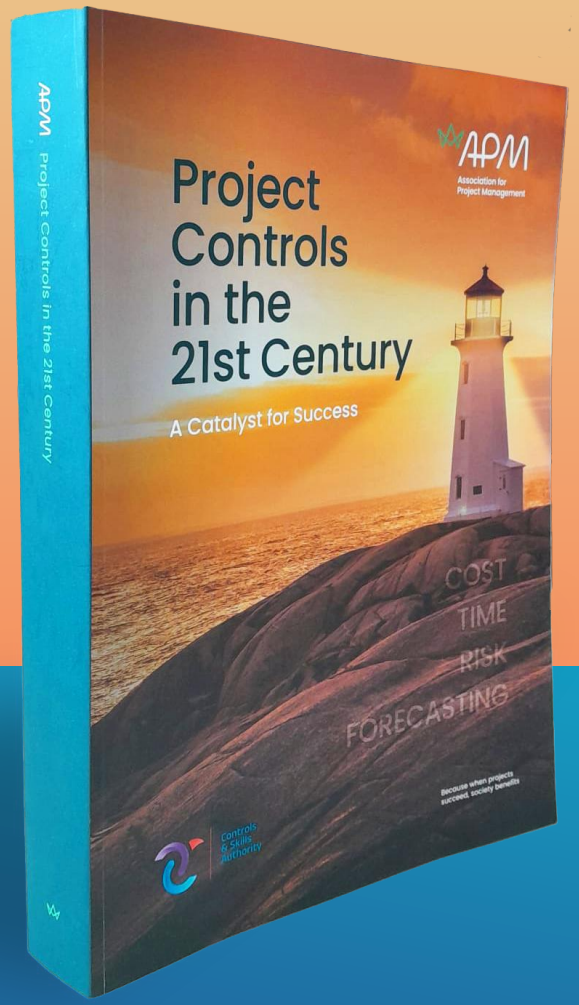


# Project Controls in the **21st Century**.

Presented by

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Co-Lead Author, Project Controls in 21st Century

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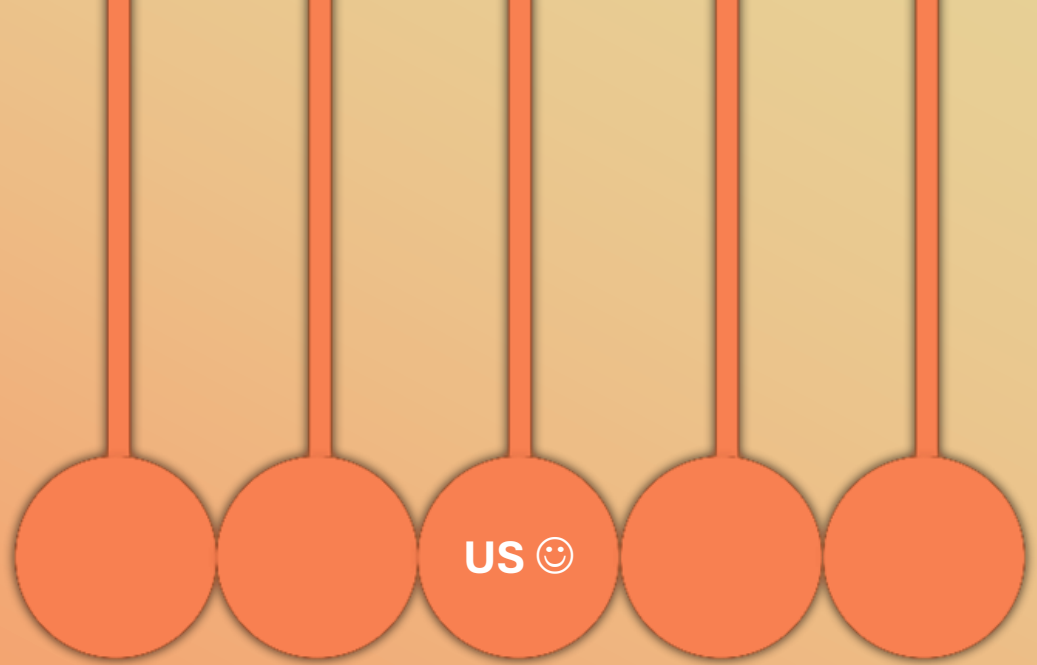
Co-Founder of th3rdcurve
Author, Project Controls in 21st Century

# Change...




Thing doesn't exist

CHANGE

Thing exists

...is inevitable.

...ripples across your project.

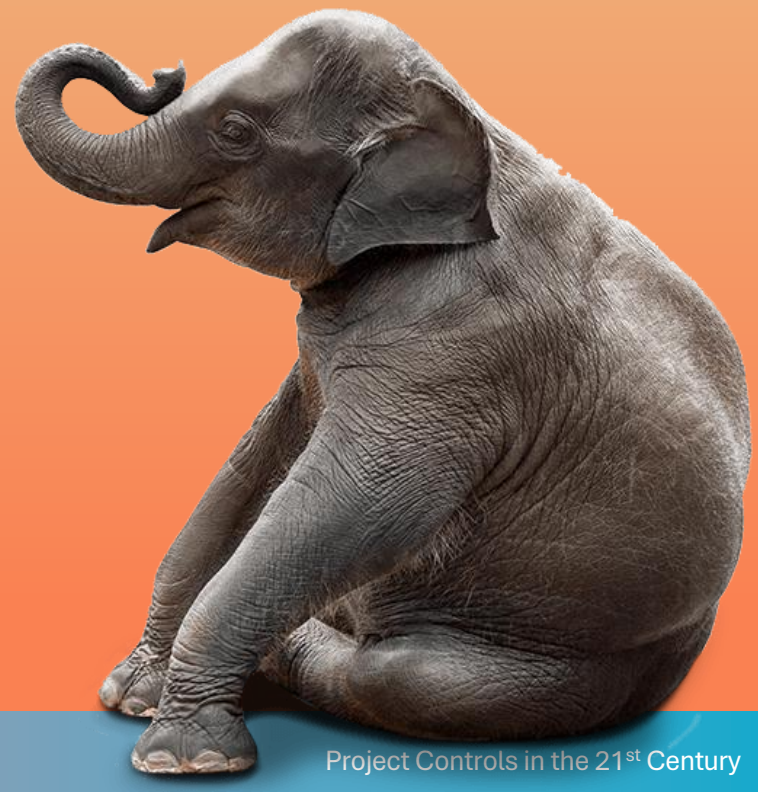
...has consequences.

**So why are we still bad at it?**

# The **Elephant** in the **room.**

We all know what bad looks like so let's address it and move forward.

'What are the cultural barriers that are hindering successful projects?'



## Confusion!

What are we doing again?

## Awareness!

I don't know how I fit in, or who I need to work with.

## Naiveté!

I don’t know what I don’t know.

## Fear!

I can't do that because what if I’m wrong?.

## Stress!

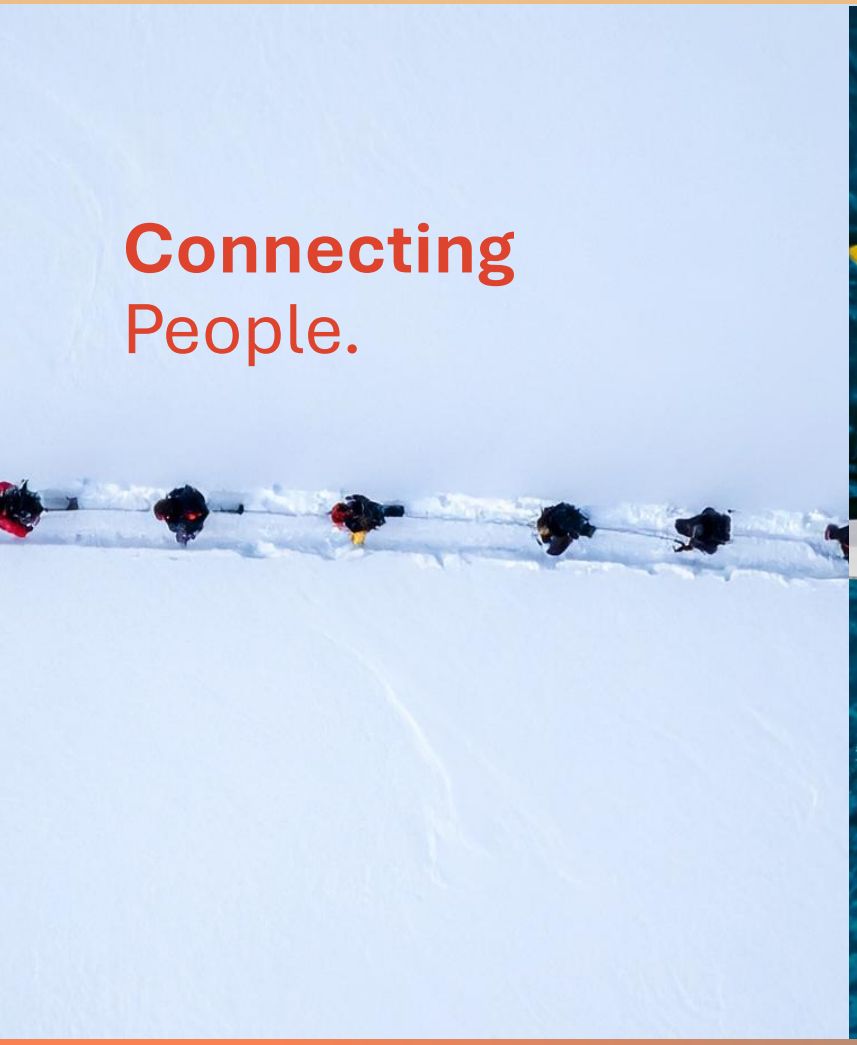
I hate my role because I'm all over the place.

**We need to break down these cultural barriers!**

# Q: How do you gear up your people to be able to collectively pivot when things don’t go to plan?

# 3 **big** things.

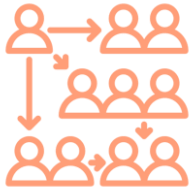
These were our **3 big focus areas** in PC21.



# 1. **Connecting** your people.



Understand the flow up information.



Leverage the whole team.



Rely on data.

Know what is just noise.



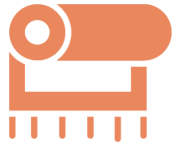
Good PROCESS DATA SYSTEMS FUNCTIONS integrated by design.

Multiple measures of value across ‘the golden thread’.



Find real Insights from Data.

# 2. **Communicating** to everyone.



Know your place in the project tapestry.



Understand your impact.

Head in the same direction.

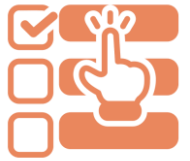


Remove confusion and ambiguity.

Build consensus.



Focus decisions where it's needed.



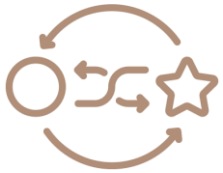
Have confidence in your priorities.

# 3. Building a positive culture which cultivates success.

Everyone collaborating for the same goals.

Leaders creating the right environment for change.

Work well with others.



Proactive creativity to change.

Organic Innovation.

Open and inclusive culture.

Respect & Fairness.

# **Complexity** vs **RIGIDITY.**

- The people closest to the action are closest to the solution
- Centralised rigid governance is the enemy of adaptability
- Build trust, competence and a positive culture then:

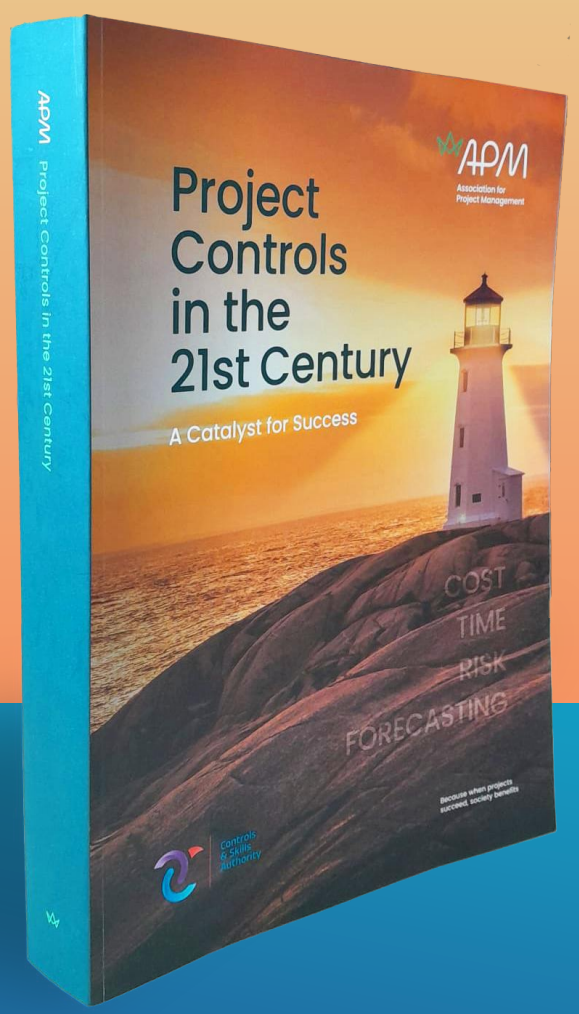
**Democratise decision making.**

+

**My actions are always in the best interests of the project.**

=

**Highest probability of success.**

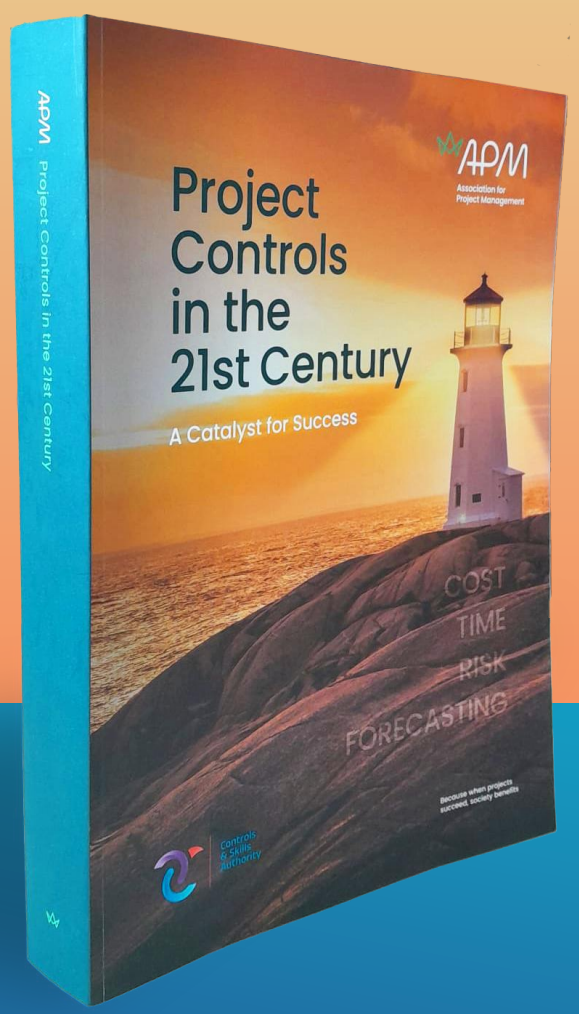



# Make a difference!

- Peer reviewed by over 40 sector SME's
- For all Project Professionals
- Frameworks & How Tos
- Reference Guide for Delivery

**But also for:**

- Connect
- Communicate
- Culture




# What is **Included...**

- People & Behaviours
- Setting up for Success
  - Definition
  - Planning
- Preparing for Change
- Setting Expectations
- Providing Insight
- Enabling Insight

# What do **leaders** need **to do**?

Use your data. Connect for insight.

No 'right' answer. What fits and why?

Seniority does not equal innovation. Use your data, use your team.

Understand Impact of Change. Multi-faceted.

Communicate clearly. Use Project Controls!

Democratise decision making.

# To **finish.**

## "What if someone audits us?"

**Too much reliance on a good process that no one follows or a bad process that people follow blindly delays projects and costs a fortune**

**Process**

**Focus here first!**

Book offer

APM Association for Project Management

# 20% off Project Controls in the 21st Century.

**Use code EVENT20**

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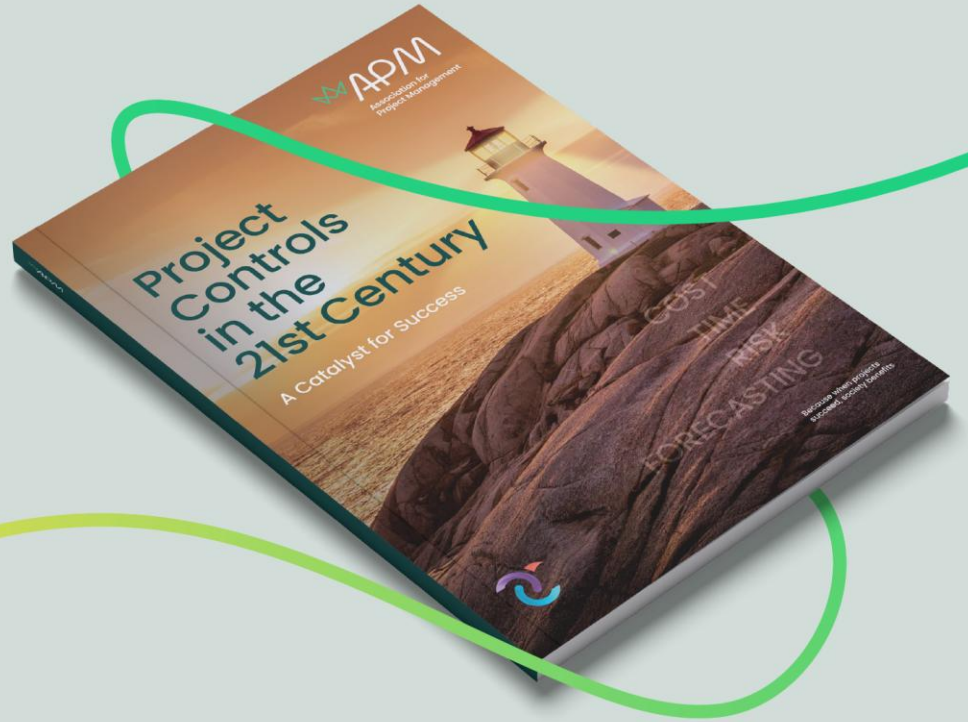


*Offer valid until Friday 21 November 2025.